

Vaddio Offers Video Industry's First Two-Year Comprehensive Product Warranty Plan With Free One-Year Advance Replacement Program

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Vaddio delivers another first for the video industry: a comprehensive two-year equipment warranty covering all Vaddio manufactured products. Vaddio products are manufactured in the U.S. and because of this, have an outstanding reputation for quality, reliability and durability in the field. Furthermore, all Vaddio manufactured products are backed by the best warranty program in the video industry. In addition to the new two-year warranty program, Vaddio will offer a free advance replacement of any defective Vaddio product for the first year of the warranty period. The program is designed to assure our dealers that Vaddio will provide them with the highest level of live technical support for troubleshooting their systems – and when a defective product is found, a free advance replacement will be sent right away. The new program applies to all Vaddio products purchased after January 1, 2012.

“Because Vaddio is a true American manufacturer of video products, we wanted to prove to the industry that we could not only design and build the highest quality video products in America, but also have the guarantee to prove it,” explained President of Vaddio, Rob Sheeley. “We want to show our commitment and support to our dealer/integrators, and their installations, by adding a one-year advance replacement program. This program really helps our dealers get out of a jam when their customers *need* to be up-and-running and don't have the time to wait for equipment to get repaired.”

Vaddio is the premiere global manufacturer of PTZ cameras, specialty camera control systems and professional USB peripherals used in the audiovisual, videoconference and broadcast marketplaces. Based in Minneapolis, Minn., Vaddio stands behind manufacturing innovative, quality technology your customers demand. You want cost-effective equipment that's easy to install and reliable to operate. Vaddio serves integrators and operators alike – with broadcast-quality PTZ cameras and control systems that deliver the performance you need with the convenience you demand.