

Quick-Connect USB Version 1.2.5

Release Notes – January 31, 2017

Affected firmware

Component	Version
System	1.2.5

Fixed Issues

In some cases, HDMI output from Quick-Connect USB devices included video artifacts that produced a "sparkling" effect. This has been fixed.

Backward Compatibility

No backward compatibility issues have been found in testing.

Browser Support

We have tested this product with these web browsers:

- Chrome®
- Microsoft® Internet Explorer®
- Safari®
- Firefox®

We test using the browser version available from the vendor at that time. Older versions of these browsers are likely to work, and other browsers may also work.

Firmware Update Instructions

Follow these steps to update your product's firmware.

Download the Firmware Update

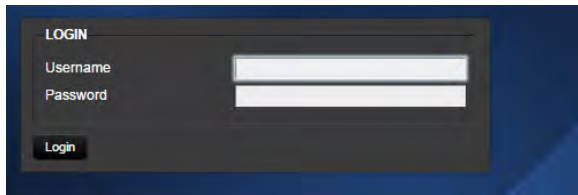
Locate the link to download the firmware update from support.vaddio.com (Quick-Connect USB Firmware Update 1.2.5, under the Software Updates heading), and click it. The file that downloads to your computer is `qc-usb-web-update-complete-1.2.5.p7m`.

Get the IP Address

With the device connected to the network and powered up, read the IP address from the front panel display.

Access the Web Interface

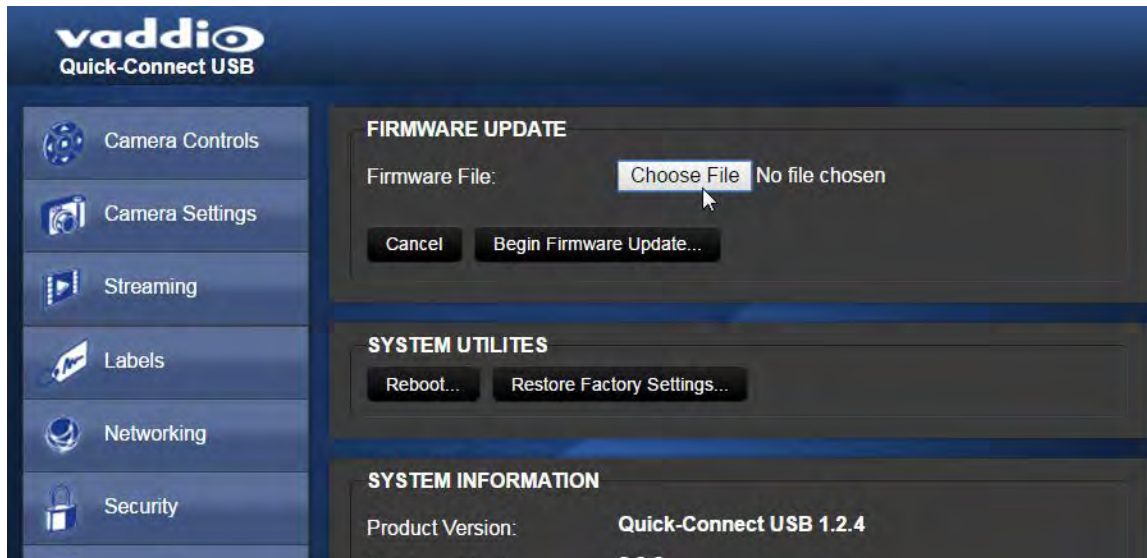
1. Open a browser or a new browser tab.
2. Enter the IP address shown on the front panel of the Quick-Connect USB in the browser's address bar. (If the web interface does not open, include `http://` before the IP address – for example, `http://10.1.2.3`.)
3. Either a login screen or a guest access screen opens.
4. If the login screen opens, log in with the username `admin` and the admin password. If the guest access screen opens, click Admin. Then enter the admin password in the login box.



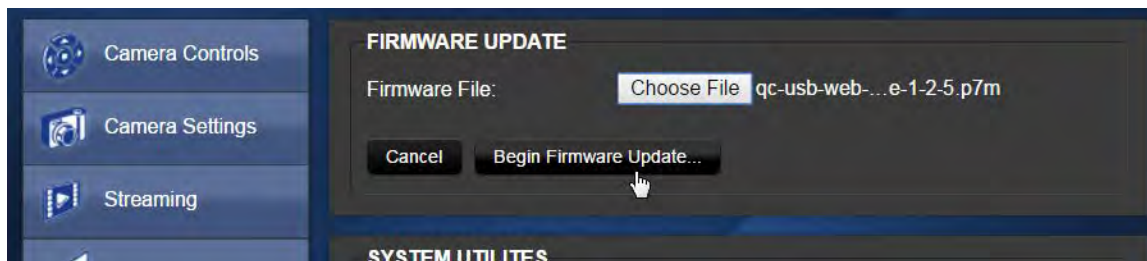
Start the Firmware Update

1. After you log in as admin, click System from the navigation bar to go to the System screen.
2. In the System Information section, check the Product Version to verify that the device needs to be updated to the current version of firmware.
3. Click Choose File, browse to the firmware update file that you downloaded, and select it. The filename ends with .p7m.

The screen then displays the filename beside the Choose File button.



4. Click Begin Firmware Update.



5. Please READ the information in the Confirm dialog box and be sure you understand it. It's boring, but it could save you a lot of time and aggravation.
6. When you are ready to start the update, click Continue. A progress message box opens and the indicator light on the front of the camera turns yellow to show the firmware update is in progress. The process may take a few minutes.

Caution

Do not remove power or reset the Quick-Connect while the firmware update in progress. Interrupting a firmware update can make the device unusable.

7. If the update process presents warnings or error messages, read them carefully.
8. When the update is complete, the Quick-Connect restarts. This logs you out of the web interface.
9. Contact Vaddio technical support if you encounter any problems with the update.

Release History: Quick-Connect USB Version 1.2.4

January 6, 2015

Component	Version
Database	2.3.2
Middleware	2.1.0
FPGA	Quick_Connect_USB_12/05/2014

New Features and Functions

Added support for Vaddio ZoomSHOT 20

Fixed Issues

N/A

Known Issues

N/A

Interoperability Testing and Findings

Same as previous release.

Backward Compatibility

Same as previous release.

User Notes

Update to the Video Codec included in this version, update may take as much as 10 minutes to complete.

Release History: Quick-Connect USB Version 1.2.2

Component	Version
Database	2.3.0
Middleware	2.1.2
FPGA	Quick_Connect_USB_12/05/2014

New Features and Functions

Added ClearVIEW HD-20SE support – The Quick-Connect USB now will recognize Vaddio's new HD-20SE PTZ camera

Known Issues

- **CCU Changes made from RoboSHOT Web Pages** – Both the RoboSHOT and the Quick-Connect USB has web pages for controlling the camera. Simultaneously using both Web Pages for CCU changes can cause User Interface to get out of sync. Recommendation is for the user to either use RoboSHOT or Quick-Connect USB (not both) for image changes during operational use.
- **Saving Presets with current image settings** – The RoboSHOT provides an option to store image settings with a preset. The image settings will be applied after the camera reaches the preset position. However, the Quick-Connect USB is not notified of the image changes and therefore may be out of sync in the Web user interface.

Interoperability Testing and Findings

No finding.

Backward Compatibility

Yes.

Release History: Quick-Connect USB Version 1.2.1

Component	Version
Database	2.3.20
Middleware	2.1.1
FPGA	Quick_Connect_USB_12/05/2014

New Features and Functions

None.

Fixed Issues

- **RoboSHOT CCU Scene Setting** – Modified CCU scene setting to support the RoboSHOT 1.0.1 software release.
- **Preset Store/Recall** – Corrected bug on Telnet API. New version will support Preset Store/Recall commands from Telnet.
- **Software Update** – Corrected an issue in the Software updater that disallowed updating Quick-Connect from 1.0.0 to latest release.
- **Added Hardware Support** – Add support for alternate video decoder for manufacturing.

Known Issues

- **CCU Changes made from RoboSHOT Web Pages** – Both the RoboSHOT and the Quick-Connect USB has web pages for controlling the camera. Simultaneously using both Web Pages for CCU changes can cause User Interface to get out of sync. Recommendation is for the user to either use RoboSHOT or Quick-Connect USB (not both) for image changes during operational use.
- **Saving Presets with current image settings** – The RoboSHOT provides an option to store image settings with a preset. The image settings will be applied after the camera reaches the preset position. However, the Quick-Connect USB is not notified of the image changes and therefore may be out of sync in the Web user interface.

Interoperability Testing and Findings

No finding.

Backward Compatibility

Yes.

Release History: Quick-Connect USB Version 1.2.0

Component	Version
Database	2.3.0
Middleware	2.1.0
FPGA	Quick_Connect_USB_01/13/2014

New Features and Functions

RoboSHOT Camera Support – Vaddio’s new RoboSHOT 12 and RoboSHOT 30 cameras have been added to the Quick-Connect USB. This includes support of Tri-Synchronous Motion control and Tri-Synchronous Preset functionality.

Fixed Issues

CCU Custom Scenes – Fixed issue to retain custom CCU scenes after a software update.

Known Issues

- **Software Update Process for 1.0.0 to 1.2.0** – Updating an existing Quick-Connect USB currently at Version 1.0.0 will require a two-step procedure:
 1. Update Quick-Connect USB to Version 1.1.0
 2. Update Quick-Connect USB to Version 1.2.0
- **CCU Changes made from RoboSHOT Web Pages** – Both the RoboSHOT and the Quick-Connect USB has web pages for controlling the camera. Simultaneously using both Web Pages for CCU changes can cause User Interface to get out of sync. Recommendation is for the user to either use RoboSHOT or Quick-Connect USB (not both) for image changes during operational use.
- **Saving Presets with current image settings** – The RoboSHOT provides an option to store image settings with a preset. The image settings will be applied after the camera reaches the preset position. However, the Quick-Connect USB is not notified of the image changes and therefore may be out of sync in the Web user interface.

Interoperability Testing and Findings

No finding.

Backward Compatibility

Yes.

Vaddio is a brand of Milestone AV Technologies · www.milestone.com

Phone 800.572.2011 / +1.763.971.4400 · Fax +1.763.971.4464 · Email info@vaddio.com

Visit us at support.vaddio.com for firmware updates, specifications, drawings, manuals, technical support information, and more.

RoboSHOT™, ConferenceSHOT™, QuickConnect™, OneLINK™, and RoboTRAK™ are trademarks or registered trademarks of Milestone AV Technologies. All other brand names or marks are used for identification purposes and are trademarks of their respective owners.

In British Columbia, Milestone AV Technologies ULC carries on business as MAVT Milestone AV Technologies ULC.

©2017 Milestone AV Technologies

The logo for Vaddio, featuring the word "vaddio" in a bold, blue, lowercase sans-serif font. The letter "o" at the end is stylized as a circle with a smaller circle inside, resembling an eye or a camera lens.